

Last Updated: August 2025

This website is operated by **water-them.com** ("we", "the store", "the site"). By accessing our store and making a purchase, you agree to be bound by the following Terms and Conditions. If you do not agree with any part of them, please do not use this site.

1. General information

The store is operated from Mexico but serves customers internationally.

Products are manufactured and shipped through third-party providers via the Printify platform.

All prices are shown in [MXN/USD/EUR], depending on the country of access.

2. Requirements

By agreeing to these Terms and Conditions, you represent and warrant that you have not been previously suspended or removed from the service and that your registration and use of the service complies with all applicable laws and regulations.

If you are an entity or organization, the individual accepting these Terms on your behalf represents and warrants that they have the authority to bind you to these Terms and that you agree to be bound by them.

3. Accounts and registration

When creating an account, you may be asked to provide personal information such as your name, email address, or other contact details. You agree that the information you provide is accurate and that you will keep it accurate and up to date.

You will be asked to set a password. You are solely responsible for maintaining the confidentiality of your account and password and accept responsibility for all activities that occur under your account.

If you believe your account is no longer secure, you must notify us immediately at **correo@corre.com**.

4. Products and services

We offer made-to-order products such as t-shirts, hoodies, mugs, and other custom items.

Each product is printed specifically after an order is placed.

Size charts, material information, origin, and care instructions are listed on each product page.

Manufacturing origin may vary (U.S., Canada, Latvia, etc.) depending on the provider assigned by Printify.

5. Order process

By placing an order, you confirm that you are at least 18 years old or have the consent of a legal guardian.

Purchasing any product through the service may require payment of fees. Before submitting your payment, you will have the opportunity to review and accept all applicable charges. All prices are listed in U.S. dollars.

Authorization: You authorize **water-them.com** and its third-party payment processors to charge your selected payment method for the total order amount, including applicable taxes. If you pay by credit card, we or our processors may seek preauthorization to verify your card and available funds.

All payments are securely processed via external platforms such as Stripe or PayPal.

Orders cannot be canceled once production has begun.

6. Shipping

All products purchased through the site will be shipped according to the terms specified at checkout to the shipping address you provide.

You are responsible for all shipping fees, which will be clearly stated before finalizing your order.

Estimated times:

Production: 2–7 business days

Shipping: 5–20 business days depending on destination

Some orders may ship in multiple packages as Printify works with multiple production partners.

We are not responsible for delays caused by customs or events outside our control.

7. Returns & exchanges

Due to our Print-on-Demand model, we do not accept returns for size, color, or personal preference. However:

Defective or damaged products will be replaced at no additional cost.

You have up to **14 days** from receipt to contact us with proof (clear photos of the defect).

Valid claims will result in a replacement or partial refund.

8. Privacy policy

By using this site, you agree to our separate Privacy Policy.

We collect data such as your name, email, address, and order details to process and deliver your purchase.

For customers in the European Union, we comply with the General Data Protection Regulation (GDPR).

You may request access to, modification of, or deletion of your personal data by contacting us at [your contact email].

9. Use of printify & liability

Product manufacturing and shipping are managed by **Printify Inc.**, a third-party platform.

We act as the merchant of record and are responsible for customer service.

We are not liable for unforeseen changes in availability or production times on Printify's side but will make every effort to communicate any issues promptly.

10. Prohibited conduct

By using the service, you agree **not to**:

Use the service for any illegal purpose or in violation of any local, state, national, or international law.

Infringe upon or misappropriate any third party's intellectual property rights.

Interfere with security features of the service, including:

Disabling or bypassing any feature that restricts or limits use or copying of content.

Reverse engineering or attempting to access the source code of the service.

Engage in fraudulent activity, including impersonating another person or entity, misrepresenting your affiliation, accessing other accounts without permission, or falsifying your age or birthdate.

11. Governing law and jurisdiction

This site is governed by the laws of **Mexico**.

For any legal inquiry, you may contact us at: [support email address].

12. Disclaimers and warranties; no guarantees

The service and all materials and content available through it are provided **"as is"** and **"as available."**

The store disclaims all warranties of any kind, whether express or implied, including:

Any implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

No oral or written advice or information obtained from the service will create any warranty unless expressly stated in these terms.

You understand and agree that you use the service at your own risk.

We are not responsible for damage to your device, data loss, or any issue resulting from your interaction with the service.

These Terms and any product purchases are strictly between **you and water-them.com**. You acknowledge that Printify is not a party to these Terms and is not liable for any resulting damages, losses, or issues.

The limitations in this section apply even if any limited remedy fails its essential purpose.

13. Changes to terms

We reserve the right to update or modify these Terms at any time.

The most recent version will always be available on this page.

Continued use of the site implies acceptance of any changes.